

JacksonCounty Medical Control Authority
Community Paramedicine Protocols
SICK PERSON

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Sick Person

Indications: This protocol provides general guidance for the evaluation of patients with non-specific sick person complaints under the Community Paramedicine Program. The CPU will respond to a residence on request from the primary care provider, on request by the patient through 911 triage or on referral from ALS 911 response. The CP will follow guidelines outlined by the primary care providers or on-line medical direction orders.

Purpose: To assess the patient with nonspecific sick person complaints and differentiate between the patient who can be treated at home vs. those who will require ED evaluation.

CPU Directives:

1. Follow **General Protocol for CPU Patient Assessments**.
2. Obtain and review patient health history and primary care provider's orders prior to evaluation when available.
3. Assess the patient's complaints and determine the following:
 - a. History of current complaints
 - b. Presence of systemic symptoms: fever, chills, diaphoresis, weakness, dizziness, changes in mental status, breathing difficulty, chest pain, other systemic symptoms, alterations in vital signs
4. Patients with systemic symptoms or vital sign changes may need transported to the ED for evaluation.
5. Patients without systemic symptoms may be appropriate for home treatment, and close follow up.
6. Contact the PCP or on-line medical direction per the **General Protocol for CPU Patient Assessments**. Provide patient report and discuss treatment and continuity plan.
7. Continue treatment and follow the **General Protocol for CPU Patient Assessments** until a disposition is determined and continuity plan completed.