



Initial Date: 9/2004

Revised Date: 10/25/2017

## Michigan SYSTEM

### CANCELLATION / DOWNGRADE OF CALL

Section: 8-1

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#### ***Cancellation/Downgrade of Call Policy***

**Purpose:** To allow cancellation or downgrading of EMS vehicles responding to an EMS incident.

- I. If information is received, while en route, that the incident is not life-threatening, then that ambulance may use that information to alter response accordingly.
- II. No EMS vehicle shall be canceled, once a request for emergency assistance is received, unless one of the following occurs:
  - A. A police/fire department unit reports that no person/accident can be found at the location,  
  
**or**
  - B. Any licensed EMS personnel on the scene cancels the responding EMS vehicles.

**MCL 333.20967** If an emergency has been declared, the declaration that an emergency no longer exists shall be made only by a licensed EMS provider or a licensed health professional who has training specific to the provision of emergency medical services in accordance with protocols established by the local medical control authority.

Note: For the purposes of this protocol, a situation in which injuries or illness have not been confirmed does not constitute an "emergency" (i.e. motor vehicle crash with unknown injuries, unknown medical alarm).