



facility at the landing site is called the **Casualty Receiving Point**. The MHOAC will also work with local ambulance providers to secure transportation to in-county hospital destinations from the landing site.

## Section 3.17 Medical Mutual Aid Resources

Many medical assets are available within San Francisco and should be accessed first before activating California's Medical Mutual Aid System, unless it has been determined by direct patient care providers (field or hospital) that an out-of-county asset may provide a better patient outcome or if it is determined that local resources are exhausted/overwhelmed. Options for medical mutual aid resources or responses within include:

### Patient Transportation

- Ground – Ambulances; alternative transport (Muni buses for green patients able to tolerate sitting upright)
- Air Ambulances
- Strike Teams or Task Forces

### Supplies and Equipment

- Medical Supplies Caches and Equipment Trailers
- Specialized Equipment

### Treatment Areas

- Portable or Mobile Facilities
- Medical Equipment and Supplies
- Pharmaceuticals

### Personnel

- ALS or BLS Personnel
- Californian Medical Assistance Teams (Cal-MAT – state)
- Disaster Medical Assistance Teams (DMAT - federal)
- Medical and Nursing Personnel affiliated with Medical Volunteer Registries
- Mission Support Teams provide administrative, logistical, and liaison support.

Non-medical supplies lists may be found through the citywide EOC's Logistics Section.

The MHOAC maintains a Medical & Health Special Resources guide. The San Francisco Department of Public Health Emergency Operations Manual also contains a list of other available medical and health resources. The DPH list does not include equipment and supplies that may be available from individual medical providers within San Francisco such as private hospitals.



Other available options for in-county resources include the caches that each medical-health provider maintains. This may be the best available option if your resource need is very limited or if there are medical specialty items that may only be immediately available through another medical provider (e.g. special surgical instruments, etc.). Requests to access provider caches must go through an individual provider's leadership or, if activated, their disaster command center.

## **Section 3.18 Initiating Medical Mutual Aid**

### **3.18.1 The Use of Medical Mutual Aid**

Medical mutual aid is driven by patient medical needs. Therefore, medical mutual aid may be used in more situations than non-medical mutual aid. These situations may include:

- When the surging of medical resources within San Francisco has been exhausted due to overwhelming patient demand.
- For medical resources that have a limited supply in San Francisco. For example, limited supplies of trauma center beds for critical trauma patients or burn care beds for severely burned patients may necessitate sending patients to out of county facilities even though the total number of patients resulting from a particular incident is low.
- When it is determined that patients may receive treatment faster if they are sent to out-of-county facilities using the Mutual Aid process rather than "surging" in-county assets. For example, San Francisco has disaster medical field care clinics that may take several hours to set up, supply and staff whereas sending patients to out-of-county facilities may take less than one hour.

Many medical assets are available within San Francisco and should be accessed first before requesting Mutual Aid, unless it has been determined by direct patient care providers (field or hospital) that out-of-county assets may provide a better patient outcome.

### **3.18.2 Initiating a Medical Mutual Aid Request for Resources into San Francisco**

The Incident Commander (IC), the DEC, any hospital or medical facility, DPH or other city agency may initiate a medical mutual aid resource request by notifying the following:

- DEM Duty Officer if the EOC is not activated. The DEM Duty Officer may be contacted 24/7 through the DEC. The DEM Duty Officer will contact the MHOAC.
- EOC's Public Health & Medical Services Group, if activated, will contact the MHOAC.