



PART 1: STANDARD OPERATING PROCEDURES

FIELD SUPERVISORS (Medical Group) *version 2016*

Level	Actions
<p>MCI YELLOW ALERT</p> <p>“Heads Up” about Incident with a <u>potential</u> for multiple casualties</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Call MCI Yellow Alert for if there are potential patients. <input type="checkbox"/> Upgrade to appropriate MCI Red Alert Level if there are actual patients OR cancel alert if it is not a MCI. <input type="checkbox"/> Follow your agency’s standard response procedures.
<p>LEVEL 1 MCI (RED) ALERT</p> <p>6 - 50 victims of any triage level</p>	<ul style="list-style-type: none"> <input type="checkbox"/> (If not done by Incident Commander) - Radio a Situation Report on the initial Control Channel to DEC (911 Dispatch) within the first 15 minutes that includes: <ul style="list-style-type: none"> • Yellow or Red Alert • If Red Alert – the alert level, • Location of Incident and Name of Command, • Type of Incident/Nature of Incident; • Hazards (if present), • Number of victims (estimated or actual number), • Command Post and Staging Locations, • Initial route of Ingress (best route to enter) and Egress, and • Additional and / or Specialized Resources if needed. <input type="checkbox"/> Follow your agency’s standard response procedures for Medical Group activation. <input type="checkbox"/> Radio back to the SFFD Officer located at DEC which hospitals will receive patients, how many, what type, and any special needs (pediatrics, hazmat). Update the SFFD Officer located at DEC every 30 minutes or anytime there is a significant change in the MCI incident. This action may be delegated to Patient Transport Officer. <input type="checkbox"/> In-County Mutual aid ambulances from within San Francisco may be used if approved by EMS Medical Director



	<p>(Bayshore, Pro-Transport, St Josephs).</p> <ul style="list-style-type: none"> <input type="checkbox"/> EMS Response Time Standards are still in effect. <input type="checkbox"/> Ambulance diversion is automatically suspended ONLY for MCI patients.
<p>LEVEL 2 MCI (RED) ALERT</p> <p>51 - 100 victims of any triage level</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Follow same steps for Level 1 Red Alert listed above. <input type="checkbox"/> Diversion is automatically suspended for ALL ambulance patients. <input type="checkbox"/> Request field supplements as needed: Mobile Multi-Casualty Unit (request through SFFD) Mutual Aid Ambulance Strike Team(s) MCI Trailers (through DEM Duty Officer) Disaster Medical Supply Units Alternate transport vehicles (e.g. Muni buses, etc.) may be used to transport walking wounded (Green) patients. <input type="checkbox"/> Out-of-County Mutual aid ambulances from other counties may be used if approved by EMS Medical Director. <input type="checkbox"/> Consider activating internal Emergency Response Plan to surge available resources. <input type="checkbox"/> Consider setting up Alternate Treatment Site to hold patients awaiting transport. <input type="checkbox"/> DEC may provide instructions about modifying EMS Response patterns. EMS Response Time Standards are suspended during Modified EMS Responses.



<p>LEVEL 3 MCI (RED) ALERT 101 or greater number of victims of any triage level</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Follow same steps for Levels 1 and 2 Red Alert listed above. <input type="checkbox"/> Activate Emergency Response Plan to surge available resources. <input type="checkbox"/> Set up designated staging areas for Mutual Aid Ambulances. <input type="checkbox"/> Set up Alternate Treatment Sites for holding patients awaiting transport. <input type="checkbox"/> DEC may provide instructions about modifying EMS Response patterns. EMS Response Time Standards are suspended during Modified EMS Responses.
<p>LEVEL 4 MCI (RED) ALERT Catastrophic disaster</p>	<p>The SFFD may invoke a decentralized command structure based on their division or battalion districts if central dispatch is interrupted.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Each battalion station is the designated District Coordination Center (DCC) and each Battalion Chief controls all of the assets in his/her emergency district. When Fire Battalion Stations are used to house the DCC, primary coordination and communication will be with the Fire DOC utilizing all available communication systems. <input type="checkbox"/> Ambulance response units will be organized through the District Coordination Centers until the dispatch communications infrastructure and central command are restored. This includes mutual aid ambulances. <input type="checkbox"/> Other city department representatives at the DCC will communicate and coordinate their departmental resources with the relevant DOC when it becomes operational. Unified Command is used at the DCC when there are other city department representatives present. <input type="checkbox"/> DCC will determine resource allocation priorities within its district. Resource requests will be communicated to the EOC through the Community Branch when it is activated.
<p>LEVEL ZERO MEDICAL 911 SYSTEM</p>	<ul style="list-style-type: none"> <input type="checkbox"/> If 911 ambulance shortage, DEC will receive instructions from EMS Medical Director about modifications to the EMS Response.



<p>DISRUPTION</p> <p>Significant 911 ambulance shortage OR Hospital(s) issue closes it to 911 Ambulances</p>	<ul style="list-style-type: none"><input type="checkbox"/> If San Francisco General Hospital cannot receive Trauma Patients, DEC will receive instructions from EMS Medical Director about modifications to trauma destination. <input type="checkbox"/> If other hospital is closed to ambulance, DEC will receive instructions from EMS Medical Director about modifications to hospital destination.
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